



cameo

Apprenticeship:	Hardware/Helpdesk
Location:	Capel St Mary, Ipswich
Pay:	£3.70 per hour
Hours:	Mon-Fri 30-40 hrs Weekly
Expected education:	GCSE's Grade C and above
Application Deadline:	Ongoing

This is a company formed in 1996 which offers specialist computer services to home and business users. Today they are one of the largest independent computer retailers with stores nationwide offering all types of computer related repairs, services & products. Their success is attributed to their passion for outstanding customer services and their continued change to evolving IT technologies.

Your duties will involve:

- Travelling to client sites to fix computer related issues (After Training)
- Manning helpdesk
- Provide IT support for current clients
- Reporting to Manager

The Right Candidate:

You should have a good standard of education with 5 or more GCSE's at A-C (or equivalent). The ideal candidate would have A Levels however they are not required. An IT exam would be helpful.

You should also be able to demonstrate a keen interest in IT.

Eventually the candidate should be happy to travel to client sites by themselves.

Please note:

This is a funded apprenticeship. To be eligible, you cannot currently be qualified to a higher level than 'A Level' or equivalent.

Training:

Excellent training comprising:

- BTEC Level 3 certificate in ICT Systems and Principles
- BTEC Level 3 Diploma in Professional Competence for IT and Telecoms Professionals
- Various Microsoft MTA Qualifications

Following completion of the apprenticeship, there is a possibility of the successful candidate being offered a full time job at the company.

Other Opportunities:

We currently have apprenticeship opportunities with both and small/medium organisations in Ipswich.

To Apply

e-mail your CV to s.wiggins@cameo.co.uk

or

Tel: Steve Wiggins 01473254452